Top 10 Ideas for Growth

Jessica Baker Global Director, Partner Program October 8, 2013

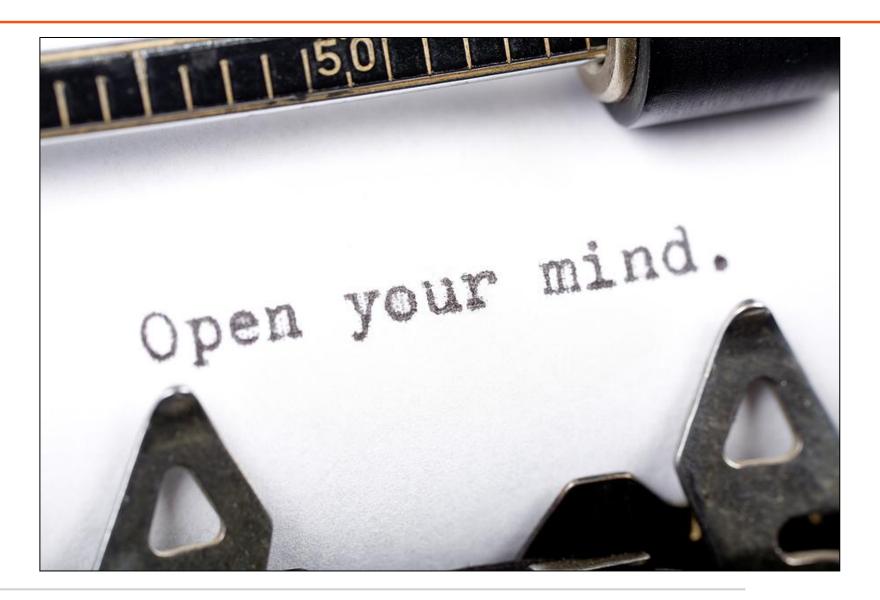


Agenda

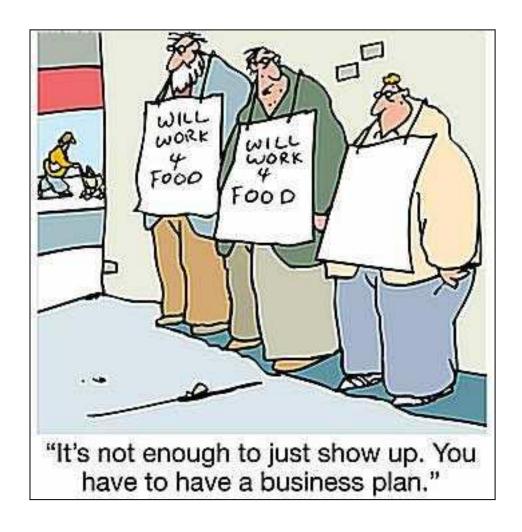
- Plan Your Growth With Us
- Learn Something New
- 3. Try on some Marketing Enablement
- 4. Take a Proactive Approach to Communications
- Market with Us
- 6. Find a New or True Identity
- Collaborate within the Eco-system
- 8. One Word: SaaS
- 9. Attend an Executive Briefing
- 10. Adopt Across Product Lines

Examples Proof Points Action Items

Find the Right Frame of Mind

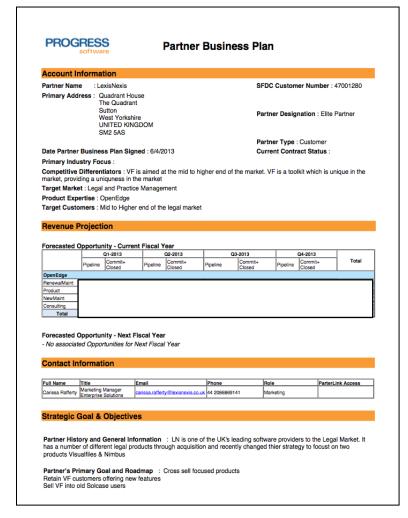


Idea #1: Plan Your Growth With Us





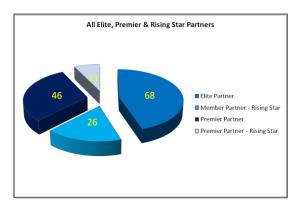
Partner Business Plans

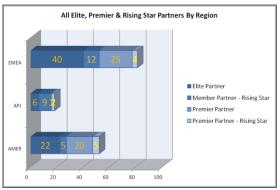


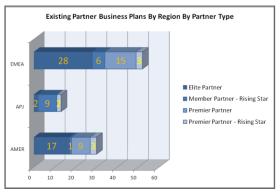
Plan Check List: ✓ Account Information ✓ Revenue Projection ✓ Contact Information ✓ Strategic Goals & Objectives ✓ Strategic Activities ✓ Empowerment Workshops ✓ Marketing Plan ✓ Technical Plan ✓ Business Plan Agreement

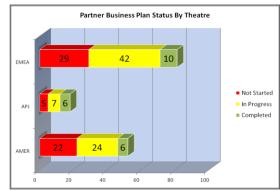
- Lives in SFDC
- Documents revenue, key contacts, strategic goals
- Maps activities that are aligned to Partner's objectives
- Shows a partner exactly how we are going to help them
- Mutually agreed to and signed off
- Reviewed quarterly
- Management review and reporting

Idea #1: Plan With Us PROOF POINT









176 Reports Submitted

Partner Types

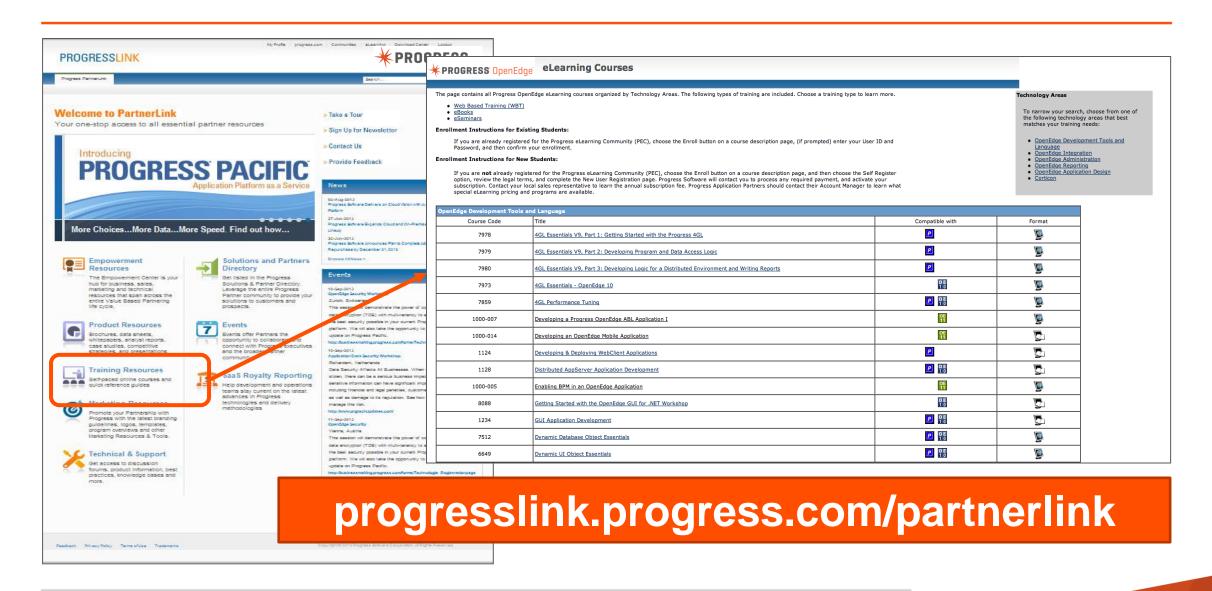
36 Rising Stars

Do you have a plan?

Idea #2: Learn Something New



Partner Enablement



Idea #2: Learn Something New PROOF POINT



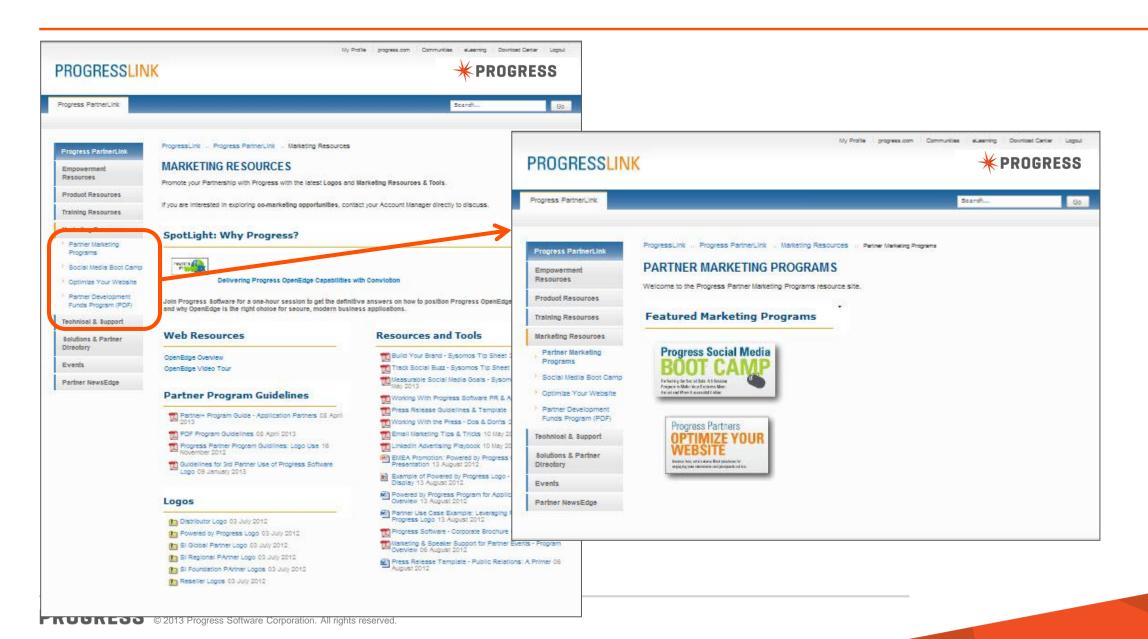
- Refreshing the relationship as our distribution partner here in the US for DataDirect Connect
- Trained entire inside sales team
- Custom webinar
- Branded datasheets
- Branded sales collateral
- Repository of DD collateral
- Funded a Sales Incentive



- Infosys BPO selected to modernize India Post
- Largest postal network in the world with 35,000 employees
- Infosys and Progress Professional Services trained 150 new OpenEdge developers

Have you used our training resources?

Idea #3: Try On Some Marketing Enablement



Marketing Enablement with the EXPERTS







Idea #3: Try on some Marketing Enablement PROOF POINT







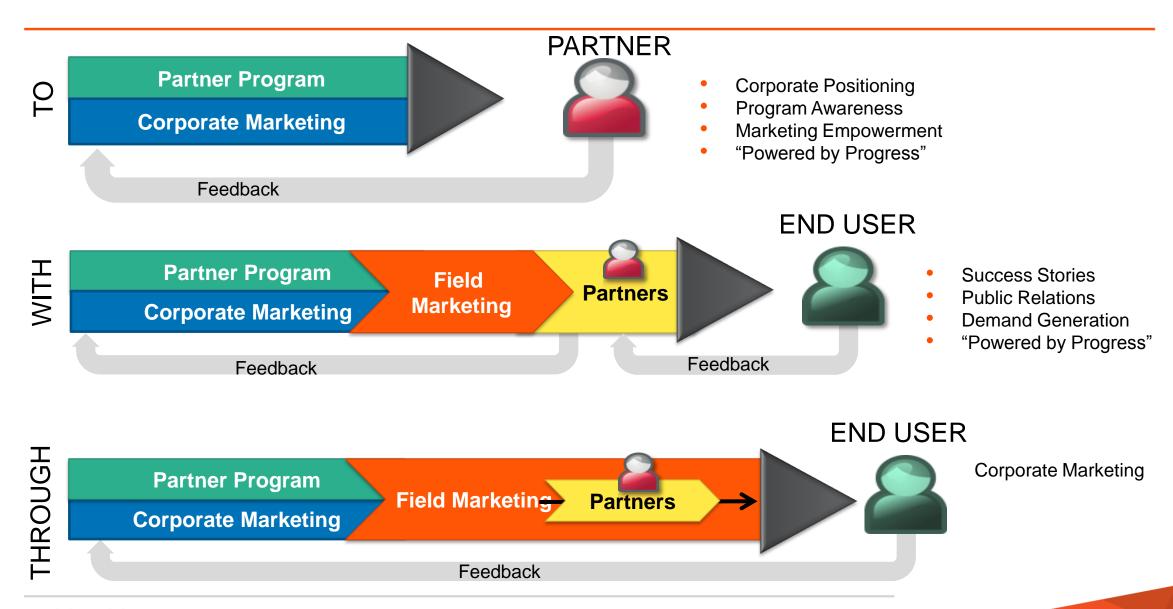
"Excellent Class"



"Incredibly Valuable"

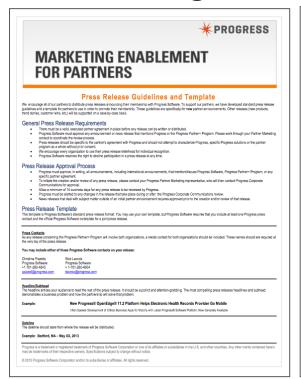
How can we help you market?

Idea #4: Take a Proactive Approach to Communication



Take a Pro-Active Approach to Communications

We encourage Partners to work with the media...



Press Release

Guidelines





...and get social!





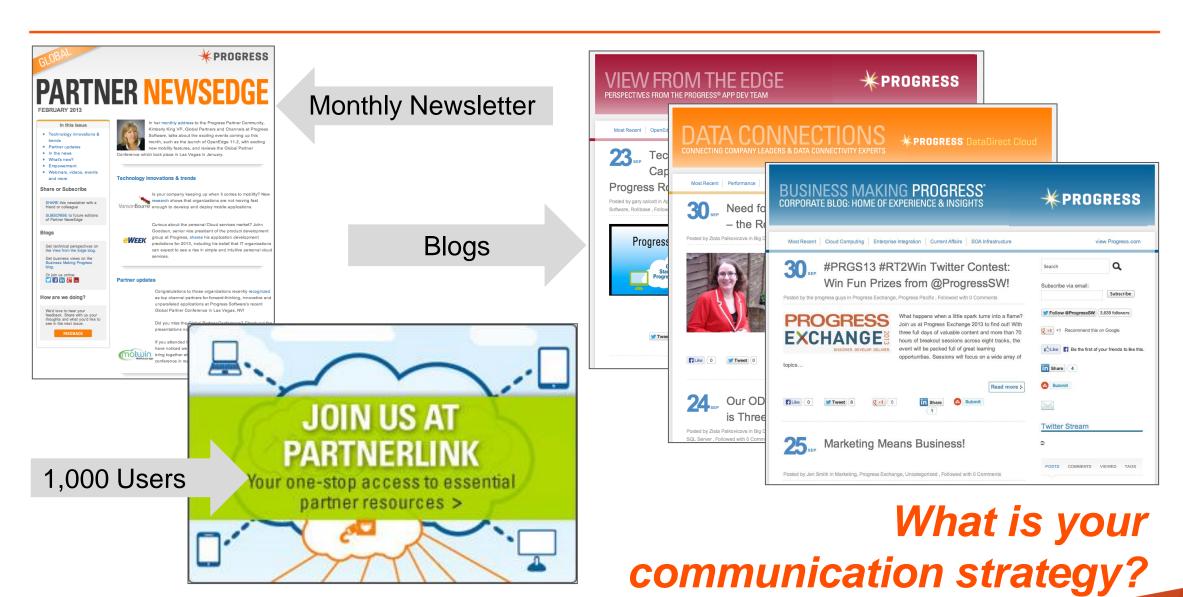




Success Story Guidelines

Coaching for Dealing with Media or Analyst

Idea #4: Proactive Approach to Communication PROOF POINT



Idea #5: Market With Us

- Partner Business Plans (PBP)
- Marketing Strategy
- Communication (Webcasts, Newsletters, etc.)
- Global Solutions and Partner Directory (GSPD)
- Public Relations, Case Studies
- Customer & Partner Reference Program
- Partner Development Funds (PDF)





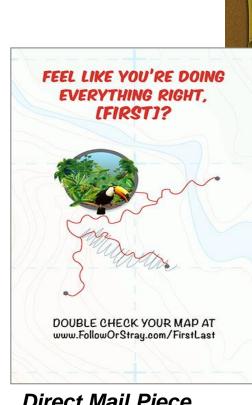
Idea #5: Market with us PROOF POINT

Demand Generation: Skyward "Follow or Stray"

What: Dialog marketing & Direct Mail campaign to new customers in the Florida School district

Audience:

385 Prospects – District leadership positions. Launched 5/30, follow-up in June & July.



Direct Mail Piece



Response Rate	Click Thru Rate	CTA Rate	
23%	55%	21%	

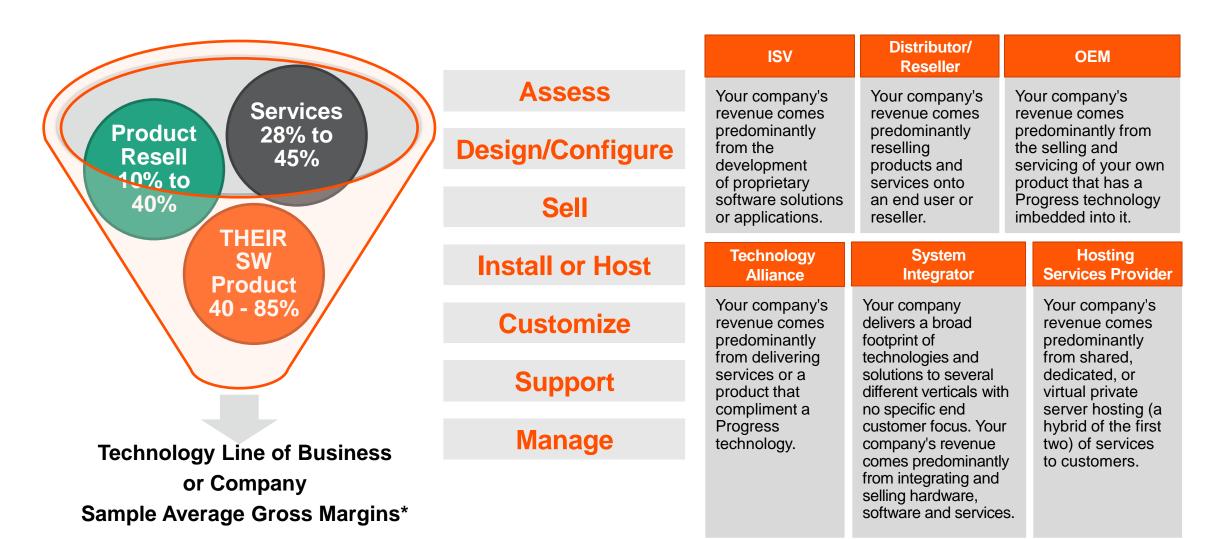
Campaign Metrics

Idea #6: Find a NEW or TRUE identity



Progress Partner+ Program							
Independent Software Vendors	Distributor and Reseller	OEM	Technology Alliance Partner	System Integrators	Service Provider		

Who Do You Want to Be?



*2010 IPED Profitability Study and SME: data directionally correct

Idea #6 Find a NEW or TRUE identity

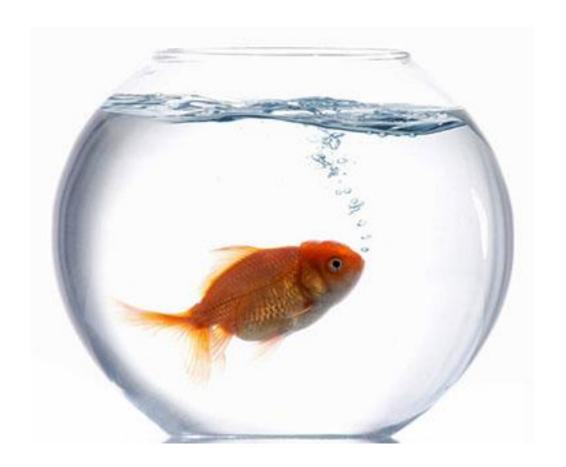
Progress Partner+ Program						
Independent Software Vendors	Distributor and Reseller	OEM	Technology Alliance Partner	System Integrators	Service Provider	
Companies who develop proprietary software solutions or applications and sell them to end users.	Companies that resell products to channel partners (Distributor) or directly to the end users (Reseller)	Refers to the partner that acquires a product or component and incorporates it into a new product with its own brand name.	Companies who bring value to the Progress suite of products with their own integrated and simplified solution or service	Companies who get revenue from consulting and design services with significant expertise in a technology segment or vertical market and take title to product.	Companies that provides a service to our mutual market. Usually in reference to hosting cloudbased services.	

Who do you want to be?

Idea #7: Collaborate Within the Eco-system



Go It Alone – or Find a Community to Prosper?





Collaborate Within the Eco-system PROOF POINT





- Get listed in the public directory
- End user prospects will use the GSPD resource to help them locate a new business application, in a new region

Collaborate

- Find other partners from within PartnerLink
- Add your contact details to your corporate listing to find and be found by other partners in our eco-system



See a demo in Karl Huber's session at 1:45pm today!

Do you have a Profile in our Directory?

Idea #8: One Word: SaaS



Forrester predicts SaaS software market will increase 25 percent in 2013 to \$59 billion. In 2014, the market is expected to total \$75 billion.

Gartner is projecting the SaaS market will grow at a steady CAGR of 19.5% through 2016.

Partner+ Differentiator is Empowerment

SaaS Workshops

- SaaS Growth Acceleration
- SaaS Marketing and Business Development
- Sales Compensation for SaaS Providers
- Pricing your SaaS Application
- Exporting your Saas
 Application in Emerging
 Markets

Cloud Investment Strategy Stage 1 Stage 2 Business applications Multi-tenant Stage 3 SaaS business Multi-tenant Stage 4 **Business** applications cloud-enabled Model Multi-tenant Stage 5 SaaS business cloud-based **Business** applications Hosted Development, business offering Model integration and SaaS applications management of Public or **Business** developed in multi-tenant private cloud Model the cloud cloud-based deployments Public or business Delivered via private cloud applications and SaaS deployment services business model/pricing Delivered via SaaS business Public or model and pricing private cloud deployment Public or private cloud deployment

SaaS Empowerment Workshops PROOF POINT



"I think probably one of the first times that I really knew that I was in partnership with Progress was during one of the business empowerment sessions that they ran. I suddenly realized that these guys at Progress can actually help me grow my business. They're not just a piece of technology that I was fortunate enough to come across."

Kurt Groeneveld, CEO, Supercorp



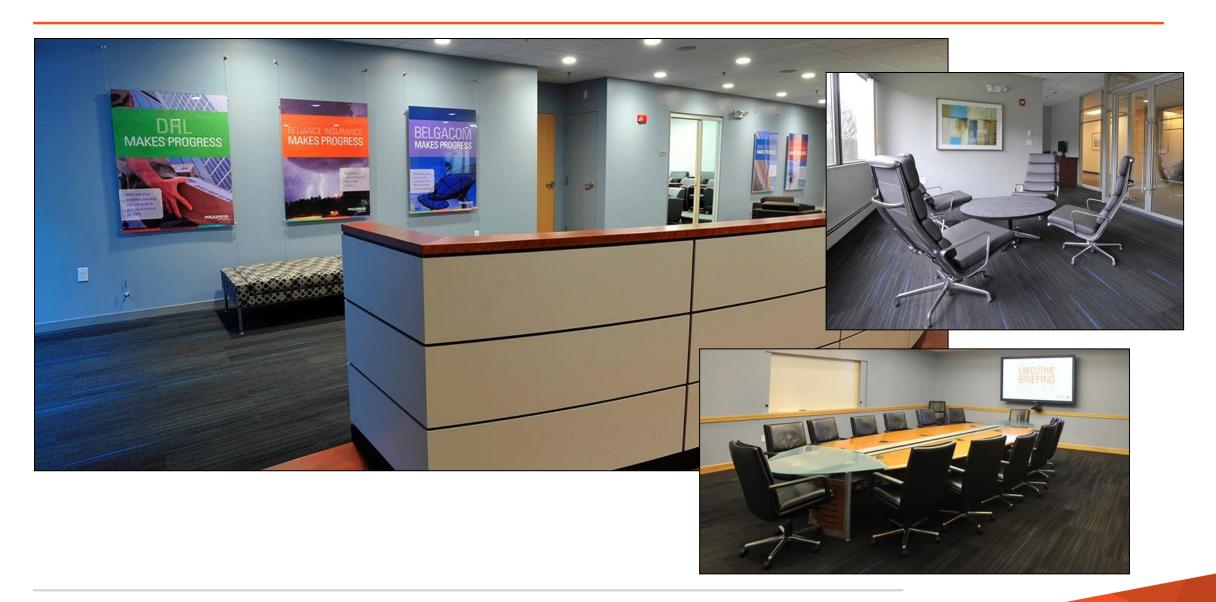
"We would not be where we are today without Progress."



"900% more new business"

Have you been empowered?

Idea #9: Attend an Executive Briefing



Have an "Ah-Ha" Moment



Idea #9: Attend an Executive Briefing PROOF POINT

Already This Year:

- ABS
- DMSI
- QAD Strategy Briefing
- TOTVS
- CGI Suomi
- Infor
- VanMeijel Automatisering
- QAD Technical Briefing

Scheduled for October:

- AIGS + Automate
- Supercorp Technology PTY Ltd
- Revolution Software Services
- Adept Business Systems
- NTT Data Figtree Systems PTY Ltd
- Support Solutions Technology
- Temisoft
- CMS Transport Systems
- proAlpha

When's the last time you visited EBC?

Idea #10: Adopt Across Our Technology

Imagine what you could do with a land and expand strategy to tap into your existing customer base.





One Big Family

















Adopt Across Our Technology PROOF POINT



OpenEdge + Pacific

"More scalable and complete"



OpenEdge + Mobile

"Helps clients save time and improve quality of care."



OpenEdge + DataDirect + SaaS

"Progress is very much involved in helping us grow our company."



OpenEdge + Corticon

"Corticon made Progress OpenEdge Sexy"

Have you considered product expansion?

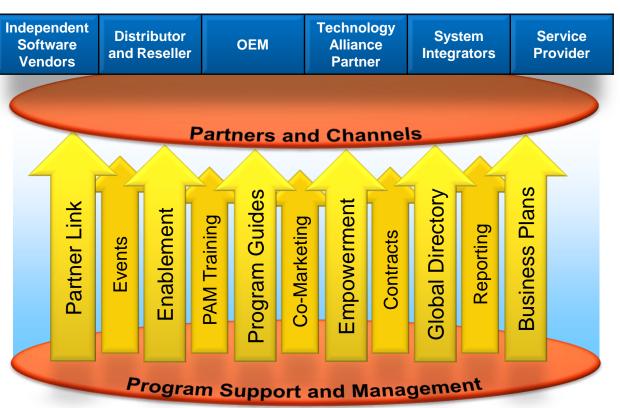
Recap



- 1. Plan Your Growth With Us Do you have a plan?
- 2. Learn Something New Have you used our training resources?
- 3. Try on some Marketing Enablement How can we help you market?
- **4.** Take a Proactive Approach to Communications What is your communications strategy?
- 5. Market with Us
- 6. Find a New or True Identity Who do you want to be?
- 7. Collaborate within the Eco-system Do you have a profile in our directory?
- 8. One Word: SaaS
- 9. Attend an Executive Briefing When's the last time you visited EBC?
- 10. Adopt Across Product Lines Have you considered product expansion?

We Are Here to Support Your Growth





- Marketing and Planning
- Lead Generation
- Press Release **Templates**

Marketing

Solutions Directory

- Marketing Savvy
- Business Solutions
- Technical Assessments
- Executive Sponsorship
- · Comprehensive, individual training online and classroom
- Dedicated 24/7 Portal
- Exclusive News and Communications

Empowerment



Enablement



- Progress Developer Network
- SupportLink Portal
- Full Documentation
- Support Forums
- Exclusive Beta Programs

Technical



- Business Workshops
- Business Planning
- Sales Strategy Sessions
- Target Partner Initiatives
- Flexible Licensing

Business Growth



Bonus Idea #11: Engage at the conferences



Thank you!

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PROGRESS